

FRAUD ALERT

FivePoint Credit Union is aware of numerous schemes targeted to our membership. Many of the fraudulent schemes consist of text messages, e-mails and phone calls that resemble the following:

ACCOUNT DE-ACTIVATION

ACCOUNT STATUS ALERT

CHANGES TO TERMS AND CONDITIONS

IRREGULAR ACTIVITY

These e-mails and text messages ask that you call a number in order to have your account re-activated. Some may request that you leave callback information or provide your financial information directly. All of these solicitations are FRAUDULENT. Please do not respond to these requests. These messages are sent out randomly to consumers trying to get consumer personal information such as name, social security number, birth date, address, account number, etc. They do not have your information.

Additionally, FivePoint Credit Union would never solicit your personal information via e-mail, text or by phone. If you did respond to such a solicitation, contact FivePoint directly by calling 1.800.825.8829 and press 2 for Member Services.